

Information Design Process

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Now that you have your data, the next step is to design of how to organize, access and interpret the data

Preliminary Questions to Answer

- . What is the project about?
- . What are the goals of the communication
- . What are the salient features
- . Who is your audience? What are the cultural expectations?

Organization of Information to occur at various levels:

- . The form and way the data is organized through metadata (data storage)
- . The way that it is accessed through interaction design, (information architecture)
- . The way that it is organized visually (visual communication)

Each step is determined through decisions based on the creator's intentions, choice of techniques, and planned usage (audience)

Data Storage

- . What form will the data be stored in?
- . Decision as to what set of metadata to have?
- . Database software?
- . MySQL: open source database, for web applications

Information Architecture

- . Determines content and functionality
- . Specifies how the site is structured
- . Specifies how users will find information and interact
- . Maps out how the site will accommodate change and growth over time

Elements of Info Architecture

- . Organization systems: How the info is organized
- . Navigation systems: How to get through the site
- . Labeling systems: guides to identify location and data
- . Indexing & search methods: Methods of access
- . Metaphors: Symbolic ways by which the viewer can move through

Designing the Information Interaction

- . Information seeking is often iterative and interactive
- . We don't always know what we are looking for
- . What you find at the beginning of your search may influence what you look for and find later in your search
- . An associative Experience

Examples of Metaphors

- . Mental model of a known entity to understand an unfamiliar one
- . Organizational: desktop, folders, etc.
- . Functional metaphors: shelves, catalogs, etc.
- . Visual metaphors (yellow background for tel directory, etc.)

Visual Communication

- . Visual Language: Highly sophisticated & least attended to
- . Requires apprenticeship to achieve complex results
- . Visual Language: Rule based, conventions, syntax
- . Graphic design: balance between aesthetics and illustration
- . Fry: Best solutions achieved by those trained in both graphic design and computational abilities

Some Visual Language Methods & Syntax

- . Visual Identity
- . Style as cultural identifier
- . Form and Modular structures
- . Color as formal and informational organizer
- . Movement, balance, destabilizing
- . Clustering

Interactivity

- . Action as motivation
- . Multi-linear narrative: enhance engagement through complexity
- . Feedback system, allows for deeper exploration

Design Process Methods

- . Top down: (pre-planned through definition and sketches)
Project has a specific goal in mind
- . Trial & error: (step-by-step process with iterative adjustments)
Allows for experimentation results

Production Through Sketching

- . A sense making process
- . Sketching the organization of the data structure
- . Sketching the visual lay-out
- . Sketching multi-layered navigation
- . Sketching as an interactive process

Expertise & Interdisciplinary Team Approach

- . Information architecture: Design Information flow
- . Graphic designer: Visual Identity, effectiveness of visual communication
- . Library Science: Organization and indexing of information
- . Computer Science: Modeling content for database & visualization
- . Journalist, and writer: Trained for information clarity and meaning
- . Usability Engineer: Testing and evaluating how systems work
- . Marketing: Identifies audience and effective communication methods